

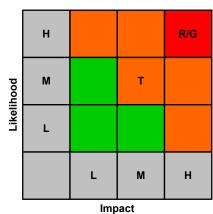
Commercial Development and Economic Growth

08/10/2020 14:29:48

Risk

Failure to achieve income targets

value for money considerations.



Impact Measures

Risk Description Failure to achieve income targets

Potential Consequences Adverse financial impact. Reputational damage. Service delivery failure.

Implication

Risk Owners Louise Beeby; Shawn Fleet; Joanne Halliday; Simon McEneny; Phil Thompson

Risk RatingHigh Red 9Last Review10/09/2020Final Risk RatingHigh Red 9Next Review10/10/2020Target Risk LevelMedium Amber 5TreatmentTreat

Path Commercial Development and Economic Growth/Newcastle Under Lyme

Key Controls Identified

Budget process

Pro-active monitoring of income targets.

Asset Management Strategy in place for the next 3 financial years.

Budget monitoring undertaken on monthly basis

Fees and Charges set annually

Marketing and promotion activity

Monthly budget reports

Monitoring of usage of facilities and services

Contingency fund available.

Action Plans

	Action Plan Description	Action Plan Type	Action Plan Owner	Due for Completion by	Comments
property portfolio.	Strategic review of commercial property portfolio should be undertaken based upon a refreshed Stock Condition Survey with a view to determining medium to long term rationalisation taking account of both regeneration and		Louise Beeby Joanne Halliday	23/12/2020	Delay due to contractual issues - now sorted but date revised.

Digital Delivery

Risk Website Development

Likelihood	Н	R		G		
	M					
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		L	М	Н		
	Impact					

Impact Measures

Risk Description Digital Delivery success will be heavily reliant on a well presented and up to date website, currently we do not have a web

developer. We have one member of staff currently updating web pages.

Potential Consequences Failure of strategy to deliver its desired outcomes. Savings not achieved. Residents don't engage with online services.

ImplicationAdditional costs to the Council of buying-in resource.Risk OwnersJanet Baddeley; Audrey Clowes; David Elkington

Risk RatingHigh Red 9Last Review28/09/2020Final Risk RatingMedium Amber 7Next Review27/12/2020Target Risk LevelTreatmentTreat

Path Digital Delivery/Customer and Digital Services/Resources and Support Services/Newcastle Under Lyme

Key Controls Identified

Digital Delivery Board in place and chaired by a member of EMT.

Digital Delivery Team in place led by Rosie Bloor.
Digital Strategy in final stages of development.

ICT in process of securing digital staff resources.

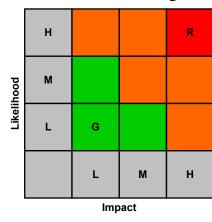
Action Plans

Action Plan Description Action Plan Action Plan Owner Due for Comments
Type Completion by

Housing Advice Service and Allocations [Risk Champion: Presutti, Jane] [Risk **Champion: Presutti, Jane]**

Risk

Failure to make provision within the budget for services which cannot be accurately determined such as emergency housing



Impact Measures

Risk Description Failure to make provision within the budget for services which cannot be accurately determined such as emergency housing

Potential Consequences Small changes in occurance would have a significant impact on the budget.

Implication

Path

Risk Owners Sarah Moore; Gillian Taylor

Risk Rating Low Green 1 Last Review 10/09/2020 **Final Risk Rating** High Red 9 10/10/2020 **Next Review Target Risk Level** Treat

Treatment

Housing Advice Service and Allocations [Risk Champion: Presutti, Jane] [Risk Champion: Presutti, Jane]/Housing and

Partnerships [Risk Champion: Presutti, Jane]/Commercial Development and Economic Growth/Newcastle Under Lyme

Key Controls Identified

Continuous monitoring to reduce unforeseen occurances and raise awareness.

Review of effectiveness of the Open Doors temporary accommodation

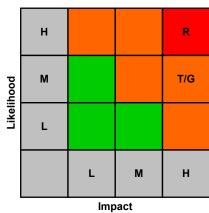
Provision of Open Doors temporary accommodation

Action Plans

Action Plan Action Plan Owner Action Plan Description Due for Comments Type Completion by

Resources and Support Services

Risk Failure to provide a sound financial plan built upon a medium term financial strategy



Impact Measures

Risk Description Failure to provide a sound financial plan built upon a medium term financial strategy

Potential Consequences Failure to plan budgets. Uninformed budget decisions. Long term impact of Covid undermines the robustness of the MTFS and

financial sustainability.

Implication

Risk Owners Sarah Wilkes

17/09/2020 Risk Rating Medium Amber 6 Last Review 17/10/2020 **Final Risk Rating** High Red 9 **Next Review** Target Risk Level Medium Amber 6 Treatment Treat

Path Resources and Support Services/Newcastle Under Lyme

Key Controls Identified

Medium Term Financial Strategy in place

Continually review and monitor the Medium Term Service & Financial Plan

Covid-19

Action Plans

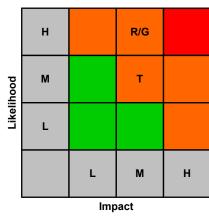
Action Plan Description Action Plan Action Plan Owner Due for Comments Type Completion by Planned

a financial recovery and sustainability strategy in light of the Covid impact

Review the MTFS and produce Review the MTFS and produce a financial recovery and sustainability strategy in light of the Covid impact

Rest Centres 08/10/2020 14:35:53

Risk Demand (number of people) exceeds the capacity of a particular Rest Centre



Impact Measures

Risk Description Demand (number of people) exceeds the capacity of a particular Rest Centre

Potential Consequences Reputational damage to the council. Increased cost to the council.

Implication

Risk Owners Elaine Burgess; Richard Kissman; Sarah Moore; Jeff Vernall

Risk RatingMedium Amber 8Last Review22/09/2020Final Risk RatingMedium Amber 8Next Review21/12/2020Target Risk LevelMedium Amber 5TreatmentTolerate

Path Rest Centres/Asset Services/Commercial Development and Economic Growth/Newcastle Under Lyme

Key Controls Identified

Arrangements exist between local authorities to provide support by way of mutual aid.

A Mass Displacement Plan is in place for the SRF.

A process is in place to prepare for additional Rest Centre activations, if required.

There are a number of Rest Centres on the council's list which could be used to provide extra spaces, if required.

A forecast of needs/demand would be obtained prior to selecting and activating an appropriate Rest Centre.

Action Plans

Action Plan Description Action Plan Action Plan Owner Due for Comments
Type Completion by